

Waya Financial Technologies Pvt. Ltd.

SEBI Registered Portfolio Manager

Registration No. INP000008987

CUSTOMER GRIEVANCE MECHANISM

In case of any complain or query:

Please contact our compliance officer Mr. Rupesh Patil, email id – Rupesh.patil@thewaya.com and phone no 022 40021514

You may also approach Partner/Director- Mr. Amit Vora Email ID: amit.vora@thewaya.com

In case you are not satisfied with our response you can lodge your grievance with SEBI at <http://scores.sebi.gov.in> or you may also write to any of the offices of SEBI. For any queries, feedback or assistance, please contact SEBI office on Toll Free Helpline at 1800 22 7575/ 1800 266 7575. SCORES may be accessed thorough SCORES mobile application as well, same can be downloaded from below link:

<https://play.google.com/store/apps/details?id=com.ionicframework.sebi236330>

ODR Portal could also be accessed, if unsatisfied with the response. Your attention is drawn to the SEBI circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023, on “Online Resolution of Disputes in the Indian Securities Market”. A common Online Dispute Resolution Portal (“ODR Portal”) which harnesses conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market has been established. ODR Portal can be accessed via the following link - <https://smartodr.in/>